



iPlanWare PPM: Case Study

Customer: Hutt City Council

Region: Australasia (New Zealand)

Implementation partner: 3SixtyNZ

iPlanWare PPM is software that optimises portfolio management, project selection, resource capacity planning, project management, time reporting and project finances in an easy to use integrated solution.

With iPlanWare PPM, organisations make better use of their resources, deliver more projects on time and get complete visibility of their work. iPlanWare is fast to implement, easy to use and adapts to the way you work.

Hutt City is located at the southern end of the North Island of New Zealand. It is the second largest city in the Wellington region and borders onto the capital city Wellington. The **Hutt City Council (HCC)** Information System team has over 60 staff that manage IT activities and support projects across the region and organisation.

Fast Facts

- iPlanWare PPM selected after an extensive review process by Hutt City Council.
- Implementation partner 3SixtyNZ worked with HCC to implement iPlanWare PPM to aggressive customer deadlines.
- HCC use iPlanWare PPM within their project management office (PMO).
- HCC have over 60 IT staff and a portfolio of over 100 projects.

Hutt City Council — organisation and technical situation

With the ever increasing challenges of delivering IS solutions within the organisation and the recent change of key senior IS personnel, HCC needed a better understanding of how their projects, business as usual (BAU) and IT work were being managed and reported.

Having to manage five major portfolios: IT, corporate information, LAN information services, application support team and its own IS systems - HCC's PMO resources were being overwhelmed. Added to this pressure were the demands from public projects, internal maintenance, internal support and introducing projects to create efficiencies.

With over 100 projects running concurrently across the portfolios, the fragmented systems were proving difficult to maintain and provided a serious challenge for new members of the team. As the head of the PMO states, "There was no coherent structure".

Resources were continuously being stretched by ineffective and labour intensive systems and processes. When priorities changed the systems could not accommodate a quick turnaround. As Tony Skerrett, Manager IS Projects states, "*It was like driving an oil tanker, you just could not turn quick enough*".

An investment had recently been made in project training and PRINCE2 was implemented. However a vehicle was required to bring it all together and marry many of the new processes.

Hutt City Council select iPlanWare PPM

HCC decided to evaluate market leading project portfolio management (PPM) solutions that would align and help deliver on their IS PMO strategy.

Internal requirements were drawn up and eight leading PPM systems were selected for evaluation. The field was quickly narrowed down to a shortlist of three. Demonstrations took place based upon the following evaluation criteria:

- Features and functionality
- Implementation services and local support
- Vendor and product history
- Solutions that were intuitive and easy to use
- Speed of implementation
- Cost and ROI

HCC selected iPlanWare PPM as it met all of their key PMO requirements and selected 3SixtyNZ to implement the solution.

HCC wanted to be onboard with the iPlanWare PPM solution as soon as possible. To meet this requirement, 3SixtyNZ produced an aggressive implementation plan that included implementation workshops, training and configuration.

"We were finally able to bring it all together and apply standard process that everyone can follow easily, in a structured system. iPlanWare is a solid coherent PM solution."

Tony Skerrett Manager, IS Projects

As part of the implementation process 3SixtyNZ also assisted with refining HCC's IS PMO processes. HCC opted for a local on-premises software installation and as soon as project staff had visibility of the system, the realisation of rich features and clear visibility created an excitement and momentum within the IS team.

The benefits provided by iPlanWare PPM

By implementing iPlanWare PPM within their PMO, HCC have realised a number of significant benefits:

- Project and programme status is now sourced from iPlanWare PPM and published on the HCC intranet leading to major improvements in communication and status tracking.
- Managers and councillors now have access to real-time status of projects and the status of council initiatives.
- The HCC IS senior management team have a streamlined and effective platform for prioritising projects and initiatives.
- HCC have a single system for recording the new demands being made on them for projects and are now able to make strategic decisions on what project work to approve.
- Production of key project metrics, project updates and financial tracking reports are now delivered by iPlanWare PPM and have dramatically reduced the time previously spent producing the reports.
- Resource capacity planning has become more effective and HCC are now able to maximise their use of resources and align resource demand against project priorities.
- The HCC IS project managers have an easy to use platform for aiding the day to day management of their projects and ensuring compliance with their project methodology.

The ROI for iPlanWare PPM

The return-on-investment has been extremely easy to justify as all of the following are now taken care of:

- Financial reporting
- Project status tracking
- Resource capacity planning
- Project priorities, scoring and planning
- Understanding workloads

“The iPlanWare scoring, capacity planning and project approval process helps HCC 's PMO prioritise projects as well as release resource from not so critical activities. This was something that we could never do in our old systems. Having a total project overview and BAU view is ideal for a PMO.

The customised dashboards provide the department managers with clear and accurate visibility of resource allocation and resource costs - something that was never possible with our legacy spreadsheets. The ability to manage inter-project dependencies has enabled us to understand the real deliverables within real timeframes, providing a win win for our managers and our stakeholders”.

Tony Skerrett Manager, IS Projects

Products and services HCC implemented

3SixtyNZ implemented iPlanWare PPM Enterprise Edition with a focus on:

- Project portfolio management
- Resource capacity planning and utilisation
- Project financial budgeting and monitoring

HCC engaged 3SixtyNZ for consultancy services in respect of risk and issue management, project life cycle process, project approval process, project scoring and implementation configuration.

About iPlanWare PPM

iPlanWare PPM is an industry leading project portfolio management system that lets you prioritise, resource and manage your projects across teams, departments and divisions. With the iPlanWare PPM solution you will select the right projects to run and run them better. You will make better use of your resources, drive efficiencies through your organisation's processes and streamline your project management office (PMO).

iPlanWare PPM is available as a SaaS solution (hosted) and can also be installed on-premises.

iPlanWare PPM capabilities

- Portfolio management
- Dashboards and reporting
- Project requests and scoring
- Project management
- Resource capacity planning and forecasting
- Resource management
- Time reporting
- Project accounting and finances

About 3SixtyNZ

3SixtyNZ is a solutions company based in Auckland, New Zealand providing the business community with:

- World leading project management and PPM tools
- System development
- IT support and guidance
- Hosting and SME websites
- Project management resource

3SixtyNZ and iPlanWare have enjoyed a strong relationship for over 10 years providing a world leading PPM and PMO solution that helps organisations with their project management, resource management, portfolio management, task scheduling, team collaboration and time reporting.

iPlanWare customer sectors

Our customers range from SME's to multi-nationals in over 20 industry sectors across Europe, North America and Australasia.

- Consulting and professional services
- Healthcare and pharmaceutical
- Software development / IT services
- Engineering and design
- Not for profit
- Media and publishing
- Insurance
- Public relations
- Telecoms
- Government
- Facilities management and construction

Need more information?

For iPlanWare sales or to find a local reseller visit: www.iplanware.com

To learn more about 3SixtyNZ visit: www.3sixtynz.com