iPlanWare: Case Study

3-Sixty

iPlanWare helps project and service based organisations work smarter, perform better and deliver projects faster.

By seamlessly integrating tools for project control, scheduling, project accounting, resource management, time and expense tracking and issue and risk management, iPlanWare provides collaborative project management with a low cost of ownership.

Rapidly growing New Zealand based IT services company **3-Sixty** wanted a solution to help them manage their expanding client base and the increasing demands being made on their consultants.

Fast Facts

Benefits 3-Sixty have identified:

- ♦ Billable hours increased
- ♦ Management time reduced
- ♦ More satisfied clients
- ♦ Improved staff utilisation
- ♦ Issues resolved faster
- ♦ Projects delivered on time
- ♦ Earlier warning of problems

The need for a planning and work management solution

The list of requirements 3-Sixty had were extensive and included project planning, task and issue management, time tracking, expense processing and providing project status information to their managers and lead consultants. After evaluating a number of products 3-Sixty selected iPlanWare as their project and team management solution.

iPlanWare has enabled 3-Sixty to manage their end to end business processes more effectively. They have increased billable hours, reduced management overhead and increased the quality of service they provide to customers.

iPlanWare is the repository for their project activities including plans, work assignments, project hours, documentation and issues. At the month end it provides the information 3-Sixty use to bill their clients. 3-Sixty make extensive use of the dashboard to identify underperforming projects.

Paul Sharp of 3-Sixty:

"We evaluated a number of systems and found that iPlanWare delivered the goods. The features are compelling and the software so easy to use consultants can get up to speed with minimal training. We have been delighted with the support and responsiveness of iPlanWare even though we are on the other side of the globe. iPlanWare will enable us to continue our growth."

About 3-Sixty

New Zealand based 3-Sixty provides software, IT, project management and network services to the business community. Learn more about 3-Sixty and the range of services they provide at www.3-sixty.co.nz.

About iPlanWare

By seamlessly integrating tools for project control, scheduling, project accounting, resource management, time and expense tracking and issue and risk management, iPlanWare accelerates project delivery and optimises resource usage.

Available as an installed or Software-as-a-Service solution, iPlanWare lets you prioritise your projects, optimise your resource usage, monitor overruns and identify problems early. It simplifies project reporting and lets your project managers leverage best practice to accelerate project delivery.

iPlanWare capabilities

- Planning and resource scheduling
- Project and programme management
- Timesheets and expenses
- Portfolio management and dashboards
- Resource management
- Resource forecasting
- Team collaboration
- Project accounting

About iPlanWare

Our growing customer list consists of organisations of all sizes across Europe, North America, Middle East and Australasia.

They come from a broad range of project based organisations, including consulting, professional services, advertising and PR. They also include internal IT departments, programme management offices and technology companies.

Contact information

For iPlanWare sales or to find a local reseller visit:
www.iplanware.com